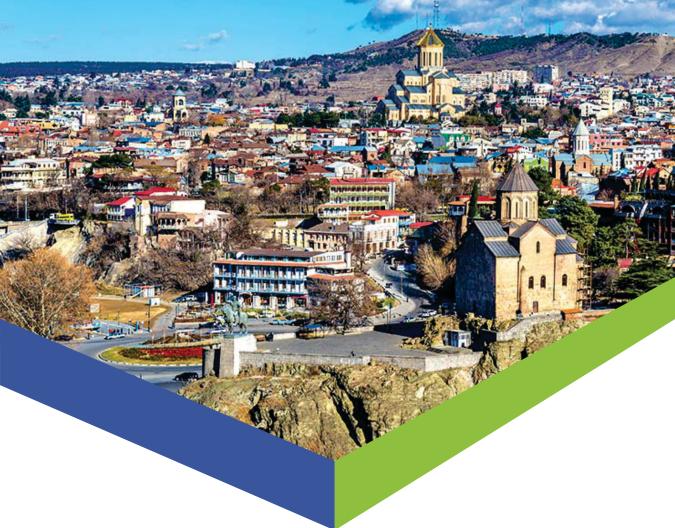


Foreign Students Adaptation Guideline





### Residence Permit

A residence permit is one of the grounds for a citizen of a foreign country to enter and stay in Georgia legally.

A residence permit is issued for the purpose of studying at an authorized educational institution in Georgia;

A foreigner, being in Georgia, shall apply for a residence permit or prolongation its validity term to any territorial office of the Justice House or Service Development Agency.

A foreigner shall apply to the Agency with a request for a residence permit 40 calendar days prior to the expiration of his / her legal stay in the territory of Georgia. The following persons may present an application for Residence Permit or prolongation of its validity term:

A capable foreigner of full legal age, in person:

- A legal representative of a minor foreigner (under 18 years of age), except for a foreigner from 16 to 18 years of age having registered marriage;
- A guardian of a ward;
- A representative of an interested person (if an interested person is in Georgia), based upon the properly attested Power of Attorney.

Temporary Residence Permit is issued for at least 6 months for the first time and its validity term shall not exceed 1 year. Its validity term might be prolonged for other 5 years, provided that the total validity term of Temporary Residence Permit should not exceed 6 years.

Terms of service and service fee for Residence Permit with the right of temporary residence.

#### Since the day of applying:

- On the 30 th calendar day 210 GEL;
- On the 20 th calendar day 330 GEL;
- Within 10 calendar days 410 GEL.

# Access to communication facilities

Foreign students can get Georgian SIM card at the following companies:

- Magti www.magticom.ge
- Geocell www.geocell.ge
- Beeline www.beeline.ge

The student must have a residence permit document or passport in order to get a SIM card.



### Opening a bank account

### List of Active Commercial Banks



Bank	Address	Phone/Fax	WEB
JSC "TBC Bank"	#7, K. Marjanishvili Street, 0102, Tbilisi, Georgia	(995 32) 2 272 727 (995 32) 2 772 774	www.tbcbank.com.ge
JSC "Bank of Georgia"	#29a, Gagarini Street, 0106 Tbilisi, Georgia	(995 32) 2 444 444 (995 32) 2 444 134	www.bog.ge
JSC "Liberty Bank" (Former JSC "Peoples Bank of Georgia"); (For- mer JSC "AgroIndustrial Bank")	#74, I. Chavchavadze Avenue, 0162 Tbilisi, Georgia	(995 32) 2 555 505 (995 32) 2 555 504	www.libertybank.ge
JSC "Basisbank"	#1, Ketevan Tsamebuli Avenue, 0103 Tbilisi, Georgia	(995 32) 2 921 921 (995 32) 2 922 922 (995 32) 2 986 548	www.basisbank.ge
JSC "VTB Bank – Georgia" (Former JSC "United Georgian Bank")	#14, G. Chanturia Street, 0102 Tbilisi, Georgia	(995 32) 2 242 424 (995 32) 2 933 291	www.vtb.com.ge
JSC "Cartu Bank"	#39a, Chavchavadze Avenue, 0162 Tbilisi, Georgia	(995 32) 2 925 592 (995 32) 2 912 279	www.cartubank.ge
JSC "ProCredit Bank" (Former JSC "Microf - nance Bank of Georgia"	#121, A. Kazbegi Avenue, 0160 Tbilisi, Georgia	(995 32) 2 202 222 (995 32) 2 250 580	www.procredibank.ge
JSC "Silk Road Bank" (Former JSC "BTA Bank", Former JSC "BTA Silk Road Bank", JSC "Silk Road")	#2 Zaarbruken Square, 0102 Tbilisi, Georgia	(995 32) 2 242 242 (995 32) 2 242 222	www.bta.ge
JSC "Ziraat Bank Georgia"	#61, D. Agmashenebeli Avenue, 0102 Tbilisi, Georgia	(995 32) 2 943 714 (995 32) 2 943 078	www.ziraatbank.ge
JSC "Isbank Georgia "	#140B, D. Agmashenebeli Avenue,0102 Tbilisi, Georgia	(995 32) 2310515	www.isbank.ge
JSC "TeraBank"	#3, Ketevan Tsamebuli Ave- nue, 0112 Tbilisi, Georgia	(995 32) 2 255 00 00 (995 32) 2 250 77 07	www.terabank.ge
JSC "Halyk Bank Georgia"	#40 shartava Street, 0160 Tbilisi, Georgia	(995 32) 2 240 707	www.halykbank.ge
JSC" PASHA Bank Georgia"	#15, Rustaveli avenue, Tbilisi, 0108, Georgia	(995 32) 2 265 000	www.pashabank.ge
JSC" FINCA Bank Georgia"	#71, Vazha-Pshavela avenue, Tbilisi, 0181, Georgia	(995 32) 2 20 74 10 (995 32) 2 20 74 13	www.f nca.ge
JSC" Credo Bank"	#27, Tabukashvili street, Tbilisi, 0108 Georgia	(995 32) 2424242	www.credo.ge

### **Transport**

European University has a very convenient location. The administrative building of the university is located a few hundred meters away, between the two metro stations. (Ghrmaghele Metro Station and Guramishvili Metro Station)

The second building of the university is very close to Sarajishvili Metro Station.

Public transportation is available at both blocks of the university: buses and minibuses with a quite low cost of transportation in case of using a student card.

We offer a city guide app that can be downloaded on mobiles. It will make it easier to find the means of transportation in the city. The app contains information, descriptions, and accurate data regarding locations.

The name of the app: Tbilisi loves you

# Evacuation plan, fire safety issues and medical services

The university has a labor security service that introduces fire safety regulations and an evacuation plan to students. The department periodically plans relevant trainings and provides instructions. The evacuation plan is available to all interested persons and is publicly displayed on all the floors of university buildings.

In case of any further questions, please apply to the labor security service: safety@eu.edu.ge

#### Insurance

- JSC "Insurance Company GPI Holding"
- JSC Insurance Company "Euroins Georgia"
- JSC "Insurance Company Imedi L"
- JSC "Insurance Company Aldagi"
- JSC International Insurance Company "IRAO"
- JSC Insurance Company "Alpha"

- JSC Insurance Company "Unison"
- JSC "Insurance Company Cartu"
- JSC International Insurance Company "KAMARA"
- JSC Insurance Company "TBC Insurance"
- JSC Insurance Group of Georgia-"IGG"
- JSC "Hualing Insurance"

### Financial issues

The student can find information on the terms and conditions of the tuition fee and the payment terms in the educational agreement, where all the necessary requirements are described in the paragraphs.

Email: financial.manager@esu.edu.ge

If case of any further questions, students can apply to financial department in the administrative building of the university. Address: **Guramishvili Ave.** # 76, Room # 308.

Tel: (+995 32) 2 000 171 (112;113)

### Scholarship

There are two types of scholarships available at the university:

- The first one depends on high academic performance
- And the second on high student activity



#### The first:

Students with high academic performance who have A grades in all subjects will receive a monthly scholarship of 250 GEL during the following semester.

#### The second:

The purpose of the Student Activity Competition is to encourage European University students to be engaged in extracurricular activities such as participating in scientific - research activities, local and international conferences, training courses, public lectures and workshops, as well as sport and cultural events and meetings organized by the administration.

The top 3 students identified in the Student Activity Competition will receive a scholarship of 125 GEL each month during the following semester.

For more information on the Student Activity Competition, students can apply to the Student and Alumni Service Center at Guramishvili Ave. # 76, Room # 102.

### Student and Alumni Service Center

The University has a Student and Alumni Service Center, the main purpose of which is to turn the student into a self-realized, successful professional.

The Service Center works with the student on their success since the first day of their enrollment.

The Service
Center provides
the students with
the following
services:

- The center assists students in developing career competencies, in preparing CVs and getting ready for interviews;
- It organizes interesting meetings, workshops, master classes and public lectures.

The Service
Center provides
alumni with
the following
services:

- Assists the Alumni Association in achieving its goals;
- Organizes useful and interesting activities together with alumni;
- Creates and implements innovative ideas with alumni;
- Informs the public about alumni achievements.

### Sports and cultural life

#### The center:

- Creates sports and cultural groups together with students (sports, music, arts, etc.)
- Organizes Graduation, Welcome and New Year parties with the participation of university bands and dancers, as well as excursions, various national and thematic events, charity and social responsibility projects.
- Takes care of creating an interesting and diverse environment for students.



### Students groups at the University:

# EU Futsal Team - Our Super Motivated Boys





EU band plays at EU parties

EU Dance Ensemble -Modern Word in Georgian Choreography



EU Volleyball
Girls Team Champions of
Georgia - the
Most Beautiful
Girls





EU Cheerful and Savvy Club - Discovery of the Year of Georgia

# EU Basketball Girls Team - and their amazing

Coach B



In case of any further questions, students can apply to the Center Guramishvili st. 76, Room 102.

### Registration for subjects, learning base

After obtaining a student status at European University, at the beginning of each semester, the student must complete an academic registration and register in the electronic database of learning process management.

The student chooses both compulsory and optional courses through the electronic database of learning process management.

Students can apply for academic registration independently through the learning base. In case of any further questions, they can apply to the learning process managers:

### Faculty of Medicine:

Tamuna melanashvili

Tel: 2 000 171 (208)

E-mail: tamuna.melanashvili@eu.edu.ge Sarajishvili #17, Room #410

Ana Baidarashvili

Tel: 2 000 171 (216)

E-mail: ana.baidarashvili@eu.edu.ge Sarajishvili #17, Room #403

Olgha Khutsishvili

Tel: 2 000 171 (218)

E-mail: olga.khutsishvili@eu.edu.ge Sarajishvili #17, Room #403

Nino Tsuladze

Tel: 2 000 171 (215)

E-mail: nino.tsuladze@eu.edu.ge Sarajishvili #17, Room #403

Tamar Chkoidze

Tel: 2 000 171 (206)

E-mail: chkoidze.tamar@eu.edu.ge Sarajishvili #17, Room #410

### Faculty of Law, Humanities and Social Sciences:

 Maka Koridze - Tel: 2 000 171 (110); E-mail: m.koridze@eu.edu.ge Guramishvili #76, Room #101

## Faculty of Business and Technology:

 Natia Kevkhishvili Tel: 2 000 171 (109)

> E-mail:nkevkhishbili@esu.edu.ge Guramishvili 76, Room: #101

### Programs, syllabuses and general rules



### **Examination Center, Examination Rules**

In order to successfully and fairly conduct the examination process at the University, there is an examination center with the aim of developing and implementing unified examination standards in relation to the examination process.

The center provides organizing of interim, final, additional examinations, monitoring of the exam process, evaluation and correction of identified deficiencies.

The center also manages the appeals process and, in the event of specific dissatisfaction, the student can apply to Sarajishvili # 17, Room 409.

Provision of the Examination Center can be found on the university's web site: eu.edu. ge / About Us / Legal Acts / Provision of the Examination Center



### Code of Ethics for Students

The University has a Code of Ethics for Students that regulates the principles of employees and students' activities, ethical issues arising in the field of public relations, defines codes of conduct and ethical standards of relations and the principles of academic good faith observance.

The Code of Ethics establishes grounds for disciplinary liability in case of violation of the norms provided by the legislation of Georgia, the statute of the institution and other legal acts applicable in the institution.

The Code applies equally to all students and employees of the institution.

The employees and students of the University operate in the institution with high standards of good faith, honesty and responsibility.

European University Code of Ethics and Disciplinary Responsibility is based on the principles of courtesy, dignity, mutual respect, trust, impartiality, fairness and generally accepted ethical norms.

The Code of Ethics for Students is introduced to students by the Student and Alumni Service Center. If case of any further questions, they can apply to the Center at Guramishvili Ave. #76, Room #102

The Code of Ethics for Students can be found on the university's website:

eu.edu.ge /About Us / Legal Acts / Ethics and Disciplinary Responsibilities Code of European University

# Consultation with a psychologist

You can have a consultation with a professional psychologist at any time. You only need to call: 032 2 000 171 (134)

Or email us at: servicecenter@eu.edu.ge

And make an appointment for a consultation with a psychologist. (Consultation is anonymous!)

#### Adaptation program

We will help you integrate into the new environment if you are away from home, our country or our city is unknown for you, you do not have enough information about the new living environment and suffer from cultural adaptation problems. To do so, contact us at 032 2 000 171 (134).

### Legal Aid Centre

The Legal Aid Centre is the Centre operating at European University, providing free legal services to interested people in all areas of law. Legal services are provided by law students of European University under the supervision of the relevant subject lecturers. Legal services include the following types of services:

- Providing oral legal advice to the interested person;
- Preparation of legal document (application, order, contract, etc.) for interested persons;
- Participation in the negotiation process when concluding the contract / agreement of the

- interested person;
- Representing the interests of interested person towards the various administrative authorities:
- Representing an interested person in a court of law in a specific case.

In case of the necessity of the Centre's service, please contact the Student and Alumni Services Center.

Tel: 032 2 000 271 (134) E-mail: servicecenter@eu.edu.ge

### International Relations Service

The European University has an International Relations Office with the aim of developing and deepening international relations of the University, internationalization of educational process and research activities, integration of the University into the international space.

The functions of the International Relations Office include the following:

- Establishing bilateral and multilateral partnerships with the world's leading universities;
- Ensuring university membership in international organizations, networks and unions;
- Promotion of international mobility of students and teachers;
- Organizing competitions for selecting candidates for exchange programs;
- University student services, giving advice and recommendations regarding to continue studying abroad;
- Ensuring getting and disseminating information on international educational programs;
- Ensuring the close cooperation of the University with the Diplomatic Corps accredited in Georgia and with foreign organizations, foundations, information centers;

- Ensuring the engagement of the University in international projects;
- Organizing reception and hosting delegations from partner universities and research institutions;
- Participating in organizing international conferences, seminars and similar events.

For the further information about the International Relations Office, please contact: Guramishvili Ave. # 76, Room # 306 or visit the University website: eu.edu.ge / International Relations

### Research grants for students

The University has a Center for Promotion of Scientific-Research Activities, the purpose of which is to support the scientific-research activities of the employees and students of the university.

Within the scope of its activities the Center:



- Holds seminars, discussions, conferences, training courses, presentations, competitions and various activities;
- Cooperates with various types of public organizations, governmental structures, international and local organizations;
- Participates in projects and competitions, is the initiator of projects and competitions:
- Cooperates with foreign educational and research institutions;
- Makes all arrangements for foreign scholars and professors to come from

abroad and deliver lectures at seminars at the European University;

- Facilitates Academic personnel of the university and students to be engaged in ongoing scientific research, as well as research grant projects, local and international conferences and various research events:
- Performs other educational, consulting and scientific-research activities which are not contrary to the legislation of Georgia.

In case of any further questions, students can apply to the Center at Guramishvili 76, Room 212.

### Plagiarism

Plagiarism - means the submission and use of someone else's work or piece of work (or an unpublished work or part of it the authorship of which is proved) as one's own, without appropriate indication of the author and in case of necessity without permission.

The activities for raising awareness about plagiarism and struggling against "intellectual theft" are constantly held at European University. The university has an electronic program TURNITIN for checking plagiarism.

The struggle against plagiarism at the university serves to establish high academic standards and forms of responsibility, regulate codes of conduct.

Students are provided with the Information on plagiarism in general and the use of the TURNITIN - online program by the Center for Promotion of Scientific-Research Activities. In case of having any further questions, students can apply to the Center at Guramishvili Ave. # 76, Room # 212.

The document of the procedures and mechanisms for plagiarism detection, prevention and response can be found on the website of the university:

eu.edu.ge /About Us / Quality Assurance/ Legal Acts / The procedures and mechanisms of Plagiarism detection, prevention and response

### Library

The Fund of European University Library involves both printed materials and digital items. The working hours of the Library is from Monday through Saturday, from 10:00 am to 8:00 pm. Day off - Sunday. Registration is required for library consumption.

Registration requires the ID card and the card of European University of a student, based on which a personal card of the reader is being filled in, after which the interested person is able to use any library service.

- The reader has the right to access any library service without limitation including electronic data carrier resources, to print information desired from e-books during the library reading hours;
- The reader has the right free of charge to receive the various library materials for temporary use in the Reading Room or with the right to

- take them away from the Reading Room;
- The permission to take library material away from the reading room is given upon the decision of the librarian. If the number of copies of the unit for temporary use in the library fund is less than two copies, the library unit will only be used in the reading room. In the case of two

or more copies, the period during which a library material is allowed to be taken depends on the quantity and the frequency of demand for the book.

The number of days that a book is allowed to be taken is determined by the period of 1-7 days. Textbooks with more than 10 copies in the library can be taken by the student throughout the semester.

It is allowed the fiction to be taken out for a period of 15 days. Periodicals, press, magazines, encyclopedias, dictionaries and CDs are permitted only in the reading room.

In the reading hall, it is not allowed to: smoke, make a noise, talk, use cell phones, use computers in reading rooms for surfing entertainment sites, watching movies, playing gambling, changing computer settings. In case of violating these requirements, the library staff may give a notice to the reader who is obliged to obey, otherwise the library staff may request the reader to leave the reading room.

### Student self-government

Student Self-Government is a student representative body that protects and represents students' interests in dealing with the governing bodies of the university, and promotes active student life at the university through various events and activities.

The members of Student self-government shall be elected by secret ballot for two years on the basis of the procedure for self-government elections. Student self-government carries out its activities within and outside the university in the field of education, sports, culture. Terms and conditions of student self-government election are defined in accordance with the Procedure of European University Student Self-Government election. which can be found on the university website. The goals of the student self-government are:

- Within its scope of authority, protect and represent the rights and interests of students, both within and outside the university;
- Assist students in developing their professional skills and competitiveness during their studies:
- Promote the internationalization of students of different nationalities:
- Provide students with all necessary information within its competence;
- Development of students' professional training and creative activity;
- Effective planning and diversification of student life;
- Promote students' self-realization and the development of independent thinking;
- Facilitate / ensure the integration of the university into the European educational space and the students' participation in the process.

### **Tutor**

The aim of the tutor position is to support the academic and personal development of freshmen of junior students by senior ones. The tutor meets students individually or in small groups and assists them in their studies; as well as managing personal and / or

professional development issues, acquiring different skills, and self-development. The tutor works under the supervision of the tutor coordinator, who, in turn, is responsible to the dean of the faculty.

In order to hold a tutor's position, the student must meet such requirements as high academic performance, good communication skills with students, administrative and academic / invited personnel, as well as others, regardless of their ethnic, religious or linguistic background: Leadership skills, problem-solving and decision-making skills, identifying student needs and responding quickly to them; Good interpersonal skills with respect to administrative and academic personnel and students, possibilities to develop internal and external relationships; A well-developed culture of writing; Knowledge of various social and media use; Teamwork, active participation and involvement in meetings; Being organized, having high motivation, high sense of responsibility; Ability to provide constructive feedback; Ability to work independently; Readiness to participate in seminars and trainings.

A student, who has an active student status, has taken at least 60 credits, high



academic performance and the motivation to be a tutor and also all the above mentioned requirements shall be appointed as a tutor.

A competition is announced for the purpose of selecting a tutor. Within the deadline indicated in the competition application, a contestant is authorized to submit an application and cover letter - one page essay - explaining, why he/she wants to hold the position of a tutor, resume / CV, a reference letter by the course lecturer (any), and the learning process managers.

Email: studentinfo@eu.edu.ge.

Once the acceptance of applications is completed, the committee of the competition reviews the applications and makes a decision on selecting a tutor.



To find out more, visit the University website: and see Provision of the Tutor

eu.edu.ge /Faculties / The Faculty Of Medicine/ Faculty Regulation / Provision of The Tutor of The Faculty of Medicine

### Communicator

The Communicator Institute is a union of two students from each group. Communicators are selected by students through open voting. Any student can apply for this position. Two candidates with the most votes are selected as the group's communicator.

A communicator is elected for one academic year. Their functions involve to effectively provide relevant groups with information about ongoing faculty changes and planned activities; Delivering student suggestions and remarks to the Dean of the Faculty; Organize various events and activities in agreement with the Dean of the Faculty. The communicator is obliged to disseminate the information impartially and not to interpret or distort the facts. Communicators elect from their constituencies three coordinators whose functions are to present a direct contact and responsible person to the Dean of the Faculty and to organize the activities of the communicators.



For further information, please visit the University website: and see the Communicator Policy:

eu.edu.ge /Faculties / The Faculty Of Medicine/ Faculty Regulation / Provision of The Institute of Communications of The Faculty of Medicine

## Assistant of the lecturer

Assistant of the Lecturer is a student of the Faculty of Medicine of European University, who performs the role of the Lecturer's assistant in the learning process;

The purpose of the Lecturer's Assistant position is to enable the students of the Faculty of Medicine of European University in the process of lecturer assistance to get a better awareness of the topic / subject, to acquire teaching, communication, student assessment and other skills.

Functions and responsibilities of the Lecturer's Assistant, the requirements for the position and the criteria for selection, the selection procedure and other necessary information can be found on the University website:

eu.edu.ge /Faculties / The Faculty
Of Medicine/ Faculty Regulation
/ Provision of The Lectuter's
Assistant of The Faculty of
Medicine



### Rules of Case Management for students

# Student applies to Case Management Service:

- To file an application (suspending / restoring student status; issuing a certificate; taking a study card, etc.);
- To issue a certificate (House of Justice; Embassy; Bank).

## Case Management Rules:

- The application is filled in the Case Management Office (D. Sarajishvili # 17, Room # 103 or Guramishvili's Room # 76 # 103);
- The student must have a valid passport in order to apply;
- The response will be within three business days since the application has been filed:
- If the student is unable to come to the case management office to file a statement / certificate, his / her trustee may come to the Case Management Office and file a statement after submitting the power of attorney.

If the student requests to file / receive a statement by email, he / she should consider:

- If the student wishes to write an application, he or she will contact the Case Management Officer with an appropriate request. Once the case management officer sends the application form, the student fills in a detailed description of what information is required from the university, signs it at the end of the application and sends a scanned (pdf) document to the address from which the application was received. Also, in this case the application will not be considered unless it has attached a passport of the student (scanned pdf file).
- If the student requests to receive a statement / study card / other document by email, he / she will address the Case Management officer with the relevant request and attach a scanned pdf file of the passport to the letter. Till the end of the day, a case manager will respond to his request.

### **Contact Information Sheet:**



**Financial Service** 

Mail: financial.manager@esu.edu.ge Tel: 032 2 000 171 (112;113) Room: Guramishvili #76, #308



International Relations Service

Mail: international@eu.edu.ge
Tel: 032 2 000 171 (123)
Room: Guramishvili #76, #306



Student and Alumni Service Center

Mail: servicecenter@eu.edu.ge Tel: 032 2 000 171 (134) Room: Guramishvili #76, #102



Legal Service Department

Mail: legaldepartament@eu.edu.ge Tel: 032 2 000 171 (114, 180) Room: Guramishvili #76, #307



Case Management Service

Mail: casemanagement@eu.edu.ge Tel: 032 2 000 171 (115, 119) Room: Guramishvili #76, #103



Medical Service

Mail: medicalservice@eu.edu.ge Tel: 032 2 000 171 (130;210) Room: Guramishvili #76, #209; Sarajishvi-

li#17, #104



Legal Aid Center

Mail: legalaidcenter@eu.edu.ge

Tel: 032 2 000 171

Room: Guramishvili #76, #105



Library

Mail: libraryservice@eu.edu.ge Tel: 032 2 000 171 (133; 212)

Room: Guramishvili #76, #106; Sarajishvi-

li#17, Library



**Examination Center** 

Mail: examcenter@eu.edu.ge
Tel: 032 2 000 171 (219;220;127)
Room: Guramishvili #76. #409



Research Support Center

Mail: science.center@eu.edu.ge

Tel: 032 2 000 171 (125)

Room: Guramishvili #76, #212



Learning Process Managers

Mail: manager@eu.edu.ge

Tel: 032 2 000 171 (208, 216, 218, 215, 206)

Room: Sarajishvili #17, #410, #403



Learning Process Administration Servise

Mail: learningprocess@eu.edu.ge

Tel: 2 000 171 (108)

Room: Guramishvili 76, Room #101



















